



1 Intermodal
Transit Center

2
Main &
Ashley St.

3
Ashley Park
and Ride

4
New Commerce Blvd.
& Young St.

4
New Commerce Blvd.
& Young St.

3
Ashley Park
and Ride

2
Main &
Ashley St.

1
Intermodal
Transit Center

OUTBOUND: WILKES-BARRE TO HANOVER INDUSTRIAL PARK

INBOUND: HANOVER INDUSTRIAL PARK TO WILKES-BARRE

PM times are shown in **bold** on each schedule

READING THE SCHEDULES

Please note that only major time points are listed on each schedule. Each route has many stops in between the major time points.

The front of each schedule lists major destinations either directly served by or within ¼ mile walking distance of that particular bus route.

REDUCED FARES

If you are under 65 years old and have a valid Medicare card, you can ride at the reduced rate of half the regular fare. If you have a disability as defined by the Americans with Disabilities Act of 1990, you may be eligible for a Reduced Fare Card. Applications are available at LCTA's main office, 300 South Pennsylvania Ave., Wilkes-Barre, or on lctabus.com under "Special Fares."

Reduced Fare with card: .85

Reduced Fare Transfer with card: .35

SMART PAY

LCTA SMART PAY is an easy way to pay your fare without using cash.

There are three ways to buy and validate fares and passes:

- 1) Use your smartphone and the LCTA SMART PAY app, available for download in Google Play or the Apple Store
- 2) Use a refillable Smart Card
- 3) Use paper tickets printed at the Main Office or Transit Center and scan it at the orange Smart Pay Reader on the bus

LCTA CONNECTS

LCTA CONNECTS microtransit service is flexible on-demand public transportation that allows you to request a ride to and from anywhere you want to travel within a service area or to connect to a fixed route bus.

It's available in three "zones" in Luzerne County:

- CenterPoint-Grimes-Pitston Zone
- Hanover Industrial Park Zone
- Nanticoke-Glen Lyon Zone

LCTA CONNECTS is \$1.75 per one-way trip and is FREE for seniors with a registered Free Fare ID card. Passengers who use a Reduced Fare card pay .85.

You will be able to pay use your SmartPay card, pay cash, or use a multi-ride pass.

If you are transferring to a fixed route bus, the transfer is free within an hour.

You can book a ride through the LCTA CONNECTS app, by calling (570) 763-7373, or through the Ride Booking Web Portal: lcta-connects.app.ridemithva.com.

Please visit lctabus.com/CONNECTS for the most updated service hours.

TITLE VI RIGHTS

The Luzerne County Transportation Authority (LCTA) gives public notice that it complies with Title VI of the Civil Rights Act of 1964 and all related statutes. Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." LCTA operates its programs and services without regard to race, color, or national origin accordance with Title VI of the Civil Rights Act of 1964.

Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with LCTA. For more information on LCTA's Title VI Program, and Procedures to file a complaint, please see below. You can also call 570-288-9356, ext. 227, email gwinthemante@lctabus.com, or mail or visit our Administrative Offices at 300 South Pennsylvania Ave., Wilkes-Barre, PA 18701.

A complainant may file a complaint directly with the Federal Transit Administration at the following address: Federal Transit Administration Office of Civil Rights, Attn: Title VI Program Coordinator, East Building, 5th Floor – TCR, 1200 New Jersey Ave. SE, Washington, DC 20590.

If information is needed in another language, please call (570) 288-9356, ext. 227.
Si necesita informacion en otro idioma, por favor llame al (570) 288-9356, ext. 227.

TRANSFERS

Transfers are available for .75 from the driver for passengers continuing their trips in the SAME direction. Transfers are not accepted on 1) return trips; 2) any bus on the same route on which they were issued; 3) on any other point returning to your point of origin; or 4) purchase of another transfer.

PASSENGER CODE OF CONDUCT

- All fares must be paid upon boarding.
- Everyone must stand behind the white line before the bus can leave its stop.
- Passengers must be fully clothed, including shirts and shoes, while aboard an LCTA vehicle.
- No eating or drinking, unless medically necessary. Food and drink items must be in a sealed container at all time.
- Alcoholic beverages are prohibited.
- Smoking, e-cigarettes, vaping, and smokeless tobacco are prohibited.
- Hazardous, toxic, or explosive materials may not be brought onto the bus.
- Do not litter on the bus. Please dispose of trash and recyclables properly.
- Yield priority seating to riders with disabilities and seniors.
- Use the "Stop Request" cord to signal your stop.
- Aises and seats must be kept clear of strollers, carts, packages, etc. Drivers may limit the number of packages you bring onboard the bus.
- All strollers must be folded – no exceptions.
- Do not disturb or harass other passengers or the operator. Loud and disruptive riders will be asked to leave the bus.
- Conversations on cell phones should not distract or disrupt other passengers or the operator. Please keep calls short and quiet!
- Music and audio devices are allowed ONLY with the use of headphones. Volume levels that disrupt the safety of the vehicle operator and passengers will not be permitted.
- Please refrain from cursing and using profanity. Loud and disruptive passengers may be asked to exit the bus.
- Guide dogs and service animals are allowed on LCTA buses. Emotional support animals are not considered service animals.
- If you notice a package left anywhere on the bus, do not disturb it. Instead, please notify the driver immediately.

LOST AND FOUND

If you lose an item on an LCTA bus or van, you can call (570) 288-9356 to see if the item was found. Items left at LCTA's administrative office for more than 30 days may be donated to charity.

BICYCLES

All LCTA buses are equipped with bike racks that can hold two bicycles. Riders must secure their own bicycles.

CUSTOMER FEEDBACK

Comments, suggestions, compliments, and complaints can be filed by calling (570) 283-1683, or in person at the Transit Center, located at 47 South Washington Street, Wilkes-Barre, PA 18701, or at the Main Office, located at 300 South Pennsylvania Avenue, Wilkes-Barre, PA 18701.

HOURS OF SERVICE

Weekdays: 5 a.m. to 11 p.m.
Saturdays: 9 a.m. to 5:30 p.m.

ADA service mirrors the service area and time frame of fixed route buses.

Please see individual schedules for timetables.

LCTA does not operate on Sundays.

LCTA does not operate on the following holidays: New Year's Day, Memorial Day, July 4, Labor Day, Thanksgiving, and Christmas Day.

ACCESSIBILITY

- All LCTA vehicles are ADA accessible.
- LCTA provides free language interpretation and translation services upon request.
- All buses are equipped with bicycle racks that hold two bikes.

REGULAR FARES

- Seniors 65 and older ride FREE all the time with a Senior ID Card. Applications for Senior ID cards are available at LCTA.
- Cash: \$1.75
- Children 42 inches and shorter and accompanied by an adult ride free. Children must meet the height marker on the fare box.

LCTA PASSES

- 31-Day Pass cost: \$60
- 20-Ride Pass: \$30
- 10-Ride Pass: \$15.75
- 31-Day Student pass*: \$28
- 20-Ride Student Pass*: \$15
- 10-Ride Student Pass*: \$7.85
- Day Pass**: \$4

**Student passes must be purchased IN PERSON at LCTA's Main Office, 300 South Pennsylvania Ave., Wilkes-Barre, or at the Customer Service Desk at the Intermodal Transit Center, 47 South Washington St., Wilkes-Barre. Current, valid student ID must be shown at time of purchase of all student passes, and may be requested by driver.*

*** Day passes may be purchased in advance or on the bus. A day pass is good until 11:59 p.m. on the day it is activated.*

myStop® app

You can get real-time bus information through our **myStop®** app. **myStop®** is powered by GPS technology and allows you to be in charge of your transit needs! You can use it to pinpoint every bus's exact location, view departure times, plan your trip, and set e-mail or text alerts for bus departures and service announcements. **myStop®** is available for download in Google Play or the Apple Store.

You can also access it on your laptop: <https://realtime.lctabus.com/infoPoint/>

GOOGLE TRIP PLANNER

You can plan your trip with Google Trip Planner. Just enter your origin and destination ("from address" and "to address") and let us plan your trip for you. Google Trip Planner gives you personal options, such as shortest walking distance or least amount of transfers. Google Trip Planner is on the **myStop®** app under the "Trip Planner" tab.

HANOVER INDUSTRIAL PARK/ ASHLEY

SERVING ROUTE

- Holy Redeemer H.S.
- GAR Memorial Middle School
- Family Dollar (Ashley)
- Ashley Municipal Building
- Ashley Park and Ride
- Hanover Industrial Park
- Chewy
- Mondelez International

**Intermodal Transit Center, Wilkes University, King's College, Public Square, Wilkes-Barre City Hall, Penn Place, Wyoming Valley CYC, RC Movies 14, Osterhout Free Library, and Wilkes-Barre Family YMCA are all served by or within walking distance of this route.*

***Rt. 13 connects with LCTA CONNECTS microtransit service!**



**Effective
6-23-25**

Luzerne County Transportation Authority

300 South Pennsylvania Ave.

Wilkes-Barre, PA 18701

lctabus.com

Email: contactus@lctabus.com

Fixed Route: 570-288-9356

Shared Ride: 570-288-8420

For schedule information:

570-BUS-TIME (570-287-8463)