

## LCTA Ridership Committee

January 19, 2016

2:00 p.m.

Present: Norm Gavlick, Lee Horton, Linda Slater, Robert Grabosky, and Rosemary Lombardo.

Discussion on the newly appointed Board members for the Ridership Committee including: Dr. Sid Halsor, Dr. Valerie Kepner, and Mr. Gary Polakoski.

Discussion on Extreme Weather Routes pertaining to what the conditions would have to be in order to go from Snow Route to Extreme Weather Routes. It was explained that this would be a case by case circumstance depending on the conditions.

Ecolane update: It was discussed that there will be upcoming training with drivers, training with the equipment, and side by side running both the current system and the new Ecolane system to help keep confusion down.

Discussion about the Shared Ride vehicles having camera systems installed once the funding is released from Penn Dot. Also talked about the advantages of having the camera systems installed.

Discussed that L.C.T.A. will be receiving four new vans this year, replacing the older vehicles in the fleet.

Discussion on the Tri-annual Review and the Act 44 Review that will be conducted later this year.

Discussion on the new Messaging System pertaining to the Route Changes, Weather, Detours, and etc.

Was brought up by Linda Slater that the maps on the back of the schedules do not help the passengers to understand the exact route of the bus route, it was stated that we are currently working on revamping all the schedules with more modern maps. It was also brought up that Martz does not announce when the L.C.T.A. buses are leaving from the Intermodal, replied that Martz will not entertain

announcing when our buses are leaving the Intermodal. It was also brought up that there is no way for a visually impaired passenger to know what bus is in what stall waiting to depart.

It was also brought up that there is still literature in the buses and vans that needs to be removed because the events have already passed.

It was also stated that the Shared Ride is getting better and that it has been noticed by the public.