

Minutes from February 16, 2016 Ridership Committee Meeting held at 2 PM at the LCCC Corporate Learning Center.

Present: Joe Roselle, Frank Knorek, Lori Vandermark, Linda Slater,

LCCC was closed due to the weather, and the meeting was held in the hallway entrance.

- Review and discussion of meeting minutes from January 19, 2016 Ridership Committee meeting.
- Discussion on AVL system not matching the bus in real time on the street. Rider believes the bus is running early, and he missed the bus.
- In the future, can riders receive a text or email alert with route specific info (if running late or detours).
- A rider brought up there is no communication from LCTA to riders when buses get re-routed. Can a text or email alert be sent?
- Ecolane Update: Riders were praising Ecolane, but there are still some minor bus to work out.
- A rider brought up that Ecolane is instructing a Shared Ride Van to go down a one way street on Darling Street.
- A rider brought up that the # 18 route at 4:05 to Walmart is leaving early from the intermodal on Saturday only.
- A rider feels they are losing two days on their 31 Day Rider pass when a month has less than 30 or 31 days on it, such as the month of February.
- A rider asked if LCTA can change the name of the "31 Day Pass" to "Monthly Pass".
- A rider stated that the #13 route is running 20 minutes late into Intermodal.
- A rider stated that the bus schedule and no night services does not allow riders to attend public community meetings, like City Council, and County Council.
- A rider stated that if we move the location, date, and time of any LCTA meetings, especially the Ridership Committee Meeting, that it is placed on the LCTA website in advance.
- A rider requested that the new Schedules are released to the public a week before they go into effect, both in print and on the LCTA website.
- On Route #14, the bus stop sign is on the wrong side of the road at Prospect and Green Street.

- It was discussed that funding for the Francis Slocum Transportation Recreation Grant was cut in half from \$8K to \$4K by a final County Council vote. Riders asked how to contact County Council Members to extend their displeasure with the choice to cut a public transportation grant.
- A rider asked what is the possibility of adding night service, and extending service to Sunday?
- A Rider asked what is the status on the possibility of adding a route to service Hillside Farms.

The next LCTA Ridership Committee Meeting will be held on 3/15/2016 at 2PM at the LCCC Corporate Learning Center in Downtown Wilkes-Barre.