

Minutes from March 15, 2016 Ridership Committee Meeting held at 2 PM at the LCCC Corporate Learning Center.

Present: Lee Horton, Frank Knorek, Norm Gavlick, Frances Norton, and Charles Olaf.

Review of meeting minutes from the 2/16/2016 Ridership Committee meeting.

- Public Comment:

Frances Norton stated, "she is not allowed to ride the LCTA bus, and sit at the Martz seating area of the intermodal and wait for the bus, or even step into the intermodal. The Martz management banned her."

- LCTA representatives stated they have not information stating Frances is banned from riding the bus. LCTA did not ban Frances from riding the bus. LCTA does not control the intermodal rules and regulations.
- Frances also stated that bus drivers do not make external route announcements, to identify the bus route, when leaving the intermodal when standing outside the bus and boarding passengers. Lee Horton stated he will look into it.
- Frances asked if the buses could go back to boarding passengers at Public Square. Norm stated there was an ordinance passed by Wilkes-Barre City Council years ago banning the practice.
- Charles complained that a bus driver grabbed his transfer pass out of his hand, and stated passengers are not allowed to keep used transfer passes. Lee stated he will look into it.
- Norm stated that LCTA is the only public transit agency in the state of PA to offer bus service to a state park, Frances Slocum in the back mountain area.
- Norm stated Wilkes-Barre School District student passes will be able to be used all summer.
- Norm stated there is the potential for LCTA to create a park and ride facility in the back mountain, where an LCTA bus will then have an express run to downtown Wilkes-Barre.
- Norm stated LCTA is in the process of purchasing software that will allow for better bus route schedule planning that would contribute to better savings and efficiencies. The savings would allow LCTA to add night service and full day Saturday service. The new fixed route system would be a mix of hub and spoke and loops. Night service would consist of 4-5 buses running in loops that would service most major areas of the county.

The next LCTA Ridership Committee Meeting will be held on 4/18/2016 at 2PM at the LCCC Corporate Learning Center in Downtown Wilkes-Barre.