

3 GROVE & BROWN HEIGHTS

WEEKDAYS

OUTBOUND FROM WILKES-BARRE				INBOUND TO WILKES-BARRE		
	Leave Transit Center	Grove Street	Valley View Terrace	K-mart	Meade & South Streets	Arrive Transit Center
+G	6:05	6:10	--	--	6:20	6:30
H	6:35	--	6:40	6:50	7:00	7:10
G	7:10	7:16	--	7:25	7:35	7:45
H	8:00	--	8:05	8:15	8:25	8:35
G	8:40	8:46	--	8:55	9:05	9:15
H	9:25	--	9:35	9:45	9:55	10:05
H	10:45	--	10:51	11:00	11:10	11:20
G	11:10	11:16	--	11:25	11:35	11:50
H	12:10	--	12:16	12:25	12:35	12:45
H	12:45	--	12:51	1:00	1:10	1:20
G	1:10	1:17	--	1:25	1:35	1:45
G	2:25	2:31	--	2:40	2:50	3:00
H	3:15	--	3:21	3:30	3:40	3:50
G	4:35	4:41	--	4:50	5:00	5:10
H	5:10	--	5:15	5:25	5:35	5:40
+G	5:55	6:01	--	--	6:10	6:20

This is a One Fare, One Zone Line. No additional fare will be required from those passengers whose destination takes them beyond the end of the line but within boundaries of the Grove & Brown & Heights Lines.

- + — This trip will not service K-Mart.
- G — Grove Street
- H — High Street

Buses will NO longer service Nicholson Street.

3 GROVE & BROWN HEIGHTS

SATURDAYS

OUTBOUND FROM WILKES-BARRE				INBOUND TO WILKES-BARRE		
	Leave Transit Center	Grove Street	Valley View Terrace	K-mart	Meade & South Streets	Arrive Transit Center
H	9:15	--	9:21	9:30	9:30	9:50
G	10:35	10:41	--	10:50	10:50	11:10
H	11:55	--	12:01	12:10	12:10	12:30
G	1:35	1:41	--	1:50	1:50	2:10
H	2:55	--	3:01	3:10	3:10	3:30
H	4:15	--	4:21	4:30	4:30	4:50

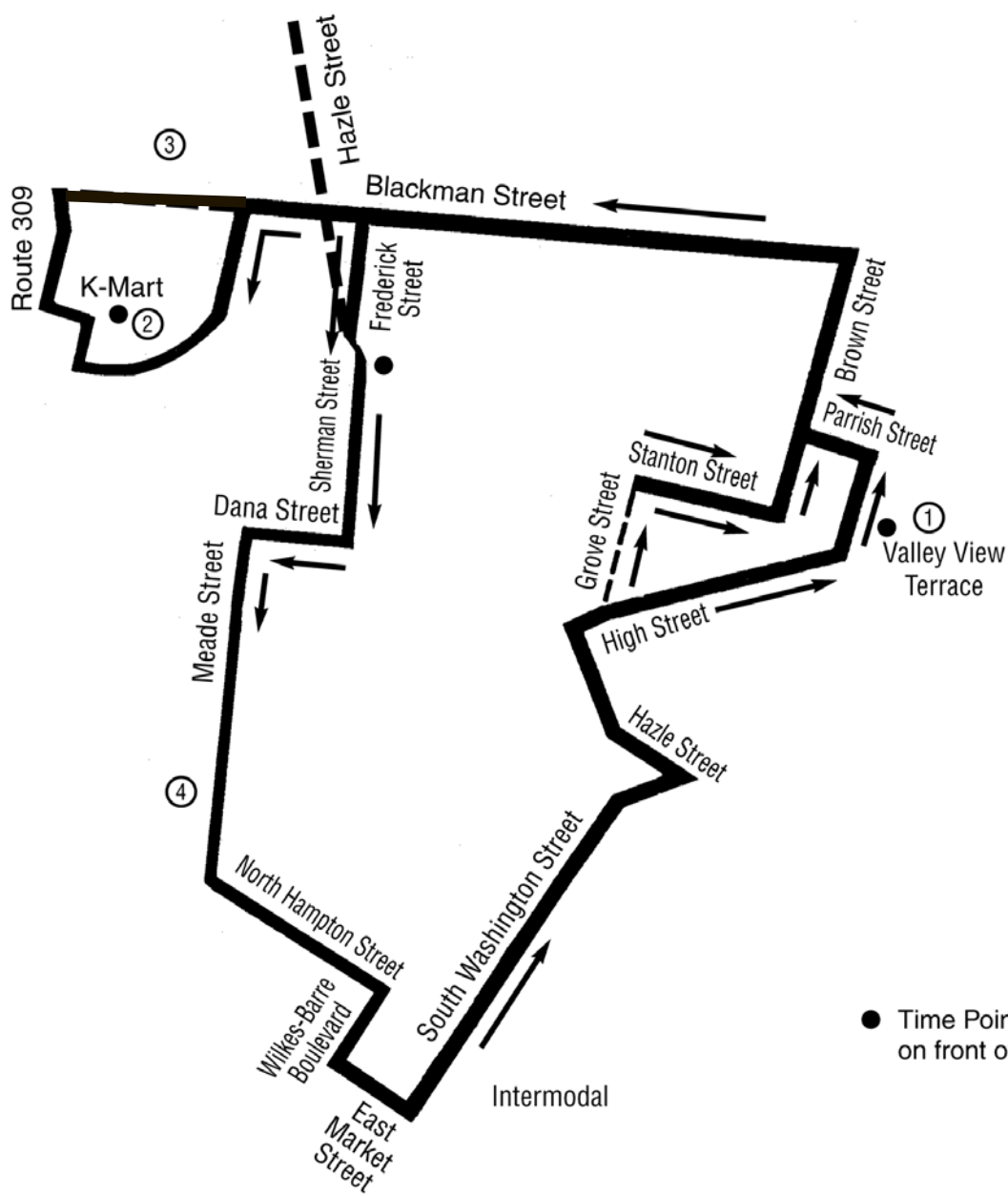
NOTE: No Nicholson Street on Saturdays.

No Service Sundays or Holidays
SENIOR CITIZENS - RIDE FREE WITH PROPER I.D.

3 GROVE & BROWN HEIGHTS

ACTIVITY CENTERS

- 1 Valley View Terrace
- 2 K-Mart
- 3 Cedar Village
- 4 Little Flower Manor



● Time Points as shown on front of Schedule

Departs From: GATE #13

3

GROVE & BROWN HEIGHTS

Effective May 21, 2018

ALL BUSES ARE ADA COMPLIANT



For schedule information call BUSTIME. Calls are answered Mon-Fri 5:00am-6:00pm and Saturday 8:45am-5:15pm

BUS-TIME
287-8463

TDD - 800-654-5984
www.lctabus.com

If you require a reasonable change to our service, please contact us directly at (570) 288-9356 and ask to speak with our Director of Operations. For more information regarding our Reasonable Accommodation Policy, please visit www.lctabus.com or call (570) 288-9356.

REASONABLE ACCOMMODATION:

- Language assistance services are free of charge.
- Upon request by contacting LCTA at (570) 288-9356, interpretation, and alternative formats are available in the form of translation.
- Language assistance in the form of translation, interpretation, and alternative formats are available upon request by contacting LCTA at (570) 288-9356.
- All buses feature an automated system that announces the name of the next stop. On buses without the automated system, the vehicle operator announces the major stops and transfer points. (You can also ask the operator to announce when a specific stop is upcoming.)
- Language assistance in the form of translation, interpretation, and alternative formats are available upon request by contacting LCTA at (570) 288-9356.
- Service animals are permitted on all buses.
- All buses feature an automated system that announces the name of the next stop. On buses without the automated system, the vehicle operator announces the major stops and transfer points. (You can also ask the operator to announce when a specific stop is upcoming.)
- The average bus has a lift that can accommodate a total combined weight of up to 600 pounds, which includes both the mobility device and the customer. The average lift platform can accommodate wheelchair dimensions of 32" x 51". LCTA may not accommodate anything larger or heavier.
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ACCESSIBILITY:

All buses are equipped with lift ramps or kneelers, and securement areas to assist riders traveling with a wheelchair or other mobility device.

The average bus has a lift that can accommodate a total combined weight of up to 600 pounds, which includes both the mobility device and the customer. The average lift platform can accommodate wheelchair dimensions of 32" x 51". LCTA may not accommodate anything larger or heavier.

Children taller than 42 inches will pay full fare. Please attend to children while on the bus.

CHILDREN:

Children accompanied by an adult will ride free IF THEY ARE SHORTER THAN 42 INCHES regardless of their age. Children taller than 42 inches will pay full fare. Please attend to children while on the bus.

TRANSFER RULES:

Transfers are available from the driver for passengers continuing their trips in the SAME direction. Transfers will not be accepted for (1) Return trips; (2) Any bus on the same route on which they were issued; (3) On any other route returning to your point of origin; and (4) Purchase of another transfer.

FARES

- Base Fare - \$1.75
- Transfers - \$.75
- Half Fare - \$.85
- Half Fare Transfers - \$.35
- 31 DAY PASS - \$60.00 (No Refunds)
- 20 RIDE PASS - \$30.00 (No Refunds)
- 10 RIDE PASS - \$15.75 (No Refunds)
- *1 DAY PASS - \$4.00 (*Must tell the driver BEFORE inserting money)

Passes can be purchased at the following locations:

Intermodal Transit Center, LCTA Office,
Luzerne County Community College Bookstore.

HALF FARE PROGRAM:

Passengers with a disability, as defined by the ADA, may be entitled to a Pennsylvania-issued Reduced-Fare Transit Identification Card to ride regular fixed route buses for one-half the regular adult fare. A Medicare card is sufficient proof for eligibility for the Federal Half Fare program. The Half Fare ID Card can be obtained by completing an application at LCTA's Kingston office.

SENIOR FREE FARE PROGRAM:

Passengers 65 years of age or older ride free on the LCTA fixed route bus system with a Senior ID Card. To be eligible for the Free Fare Program, passengers must register with LCTA to obtain a Commonwealth of Pennsylvania Senior ID Card. To receive the Free Fare ID Card, passengers must bring approved proof of age document to LCTA's Kingston office. An application will be completed and the ID card will be issued immediately.

RIDER ALERT SYSTEM:

The following are Pennsylvania's approved proof of age documents: Birth Certificate, Baptismal Certificate, Naturalization Papers, Passport, Social Security Administration Statement, Armed Forces Discharge/Separation Papers, Pennsylvania Identification Card, Photo Motor Vehicle Operator's License, Resident Alien Card, Peace Card or Veteran's Universal Access Identification Card.

BUS LOCATOR:

Get real-time bus information on your mobile device or PC. The Bus Locator will enable you to determine where your bus is located and estimate the arrival time at your bus stop.

VIDEO SURVEILLANCE:

All buses are equipped with video and audio surveillance. Your decision to board an LCTA vehicle is your consent to these recordings, and you acknowledge that your image and/or voice may be recorded by the on-board surveillance system. LCTA does not keep or maintain archive data on all recordings, only those that involve a significant reported incident.

BICYCLES:

All buses are equipped with bike racks. Riders must secure their own bikes.

SCHEDULE OF SERVICE:

LCTA operates fixed route service 6 days a week, Monday through Saturday.

Full Service is available on the following holidays:

Martin Luther King Day, President's Day, Good Friday and Easter Monday, Columbus Day, Veterans Day, Black Friday (Friday following Thanksgiving), Christmas Eve, and New Year's Eve.

There is no service available on these holidays:

New Years Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

LOST AND FOUND:

LCTA is not responsible for lost or stolen items. All LOST and FOUND items will be held for 30 days and then disposed of. To report a lost item by phone, call (570) 287-8463. LCTA makes every attempt to return lost items to their rightful owners.

REGISTERING A COMPLAINT:

You may file a complaint by telephone at (570) 283-1683, in writing or in person at the Intermodal or the LCTA office. Luzerne County Transportation Authority
Attn: Director of Administrative Services
315 Northampton Street
Kingston, PA 18704

TITLE VI & NON-DISCRIMINATION POLICY:

LCTA is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities. - the delivery of equitable and accessible transportation services. It is LCTA's policy to utilize its best efforts to assure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under its program of transit service delivery and related benefits.

- Remember, all bus schedule TIMES are APPROXIMATE.
- Please refrain from cursing and using profanity.
- Vehicle operator and passengers will not be permitted to use mobile devices while operating the bus.
- Conversations on cellular devices should not distract the driver or other passengers.
- Music and audio devices with the use of headphones, driver or other passengers.
- Receive updates about service changes via email or text messages to your mobile device. For more information or to subscribe, visit www.lctabus.com.
- The following are Pennsylvania's approved proof of age documents: Birth Certificate, Baptismal Certificate, Naturalization Papers, Passport, Social Security Administration Statement, Armed Forces Discharge/Separation Papers, Pennsylvania Identification Card, Photo Motor Vehicle Operator's License, Resident Alien Card, Peace Card or Veteran's Universal Access Identification Card.
- Get real-time bus information on your mobile device or PC. The Bus Locator will enable you to determine where your bus is located and estimate the arrival time at your bus stop.
- All buses are equipped with video and audio surveillance. Your decision to board an LCTA vehicle is your consent to these recordings, and you acknowledge that your image and/or voice may be recorded by the on-board surveillance system. LCTA does not keep or maintain archive data on all recordings, only those that involve a significant reported incident.
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- Rider Conduct: Be at the bus stop 5 minutes prior to the scheduled time. All fares must be paid upon boarding. Everyone must be behind the white line before the bus can leave its stop. Passengers must be fully clothed, to include shirts and shoes, while onboard LCTA buses. No eating or drinking, unless medically necessary. Food and drink items must be in a sealed container at all times. Alcoholic beverages are prohibited onboard. Smoking and the use of e-cigarettes and smokeless tobacco is prohibited. Hazardous, toxic or explosive materials may not be brought onto the bus. Do not litter on or off the bus. Please dispose of trash and recyclables properly. Yield Priority Seats to riders with disabilities and seniors. Use the stop request cord/button to signal your stop. Aisles and seats must be kept clear of strollers, carts, packages, etc. Drivers may limit the number of packages you bring onboard the bus. All strollers MUST BE FOLDED...no exceptions. Do not disturb or harass other passengers or the operator. Loud and disruptive riders will be asked to leave the bus. Conversations on cellular devices should not distract the driver or other passengers. Music and audio devices with the use of headphones, driver or other passengers. Receive updates about service changes via email or text messages to your mobile device. For more information or to subscribe, visit www.lctabus.com.
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